

Overview of Fees, etc. January 1st, 2026

Processing Fee for Orders Below €65,00	21,00€
Express Fee for Orders Shipped on Tuesdays and Thursdays	21,00€
Interest for Late Payment per Commenced Month	4%
Reminder Fee per Reminder	42,00€
Minimum Fee for Returned Goods within 8 Days of Delivery	21,00€
Minimum Fee for Returned Goods within 3 Months of Delivery	42,00€
Minimum Fee for Returned Goods without a Return Number	84,00€
Initiation Fee for Examination of Rejected Claim	84,00€
Hourly Rate for Repair/Examination of Rejected Claim	84,00€
Maximum Compensation Amount for Property Damages / Customer / Calendar Year	13.500,00€
Hourly Rate for Preparation of Preferential Origin Documentation	84,00€
Hourly Rate for ESG-data other than published Voluntary SMV Standard	84,00€

Shipping Rates and Dispatch Days

Pallet Shipping

Pallets can be shipped domestically and internationally on all workdays.

Pallet prices for international shipments are invoiced based on the carrier's daily rate.

Pallet prices for domestic shipments are invoiced as listed below.

	1/1 pallet	1/2 Pallet	1/4 Pallet
Zealand	400,00DKK	300,00DKK	225,00DKK
Funen and Jutland	550,00DKK	375,00DKK	300,00DKK

Parcel Shipments

Parcels are shipped domestically and internationally on Mondays, Wednesdays, and Fridays.

Parcel prices for international shipments are invoiced based on the carrier's daily rate, with a minimum of DKK 425.

Parcel prices for domestic shipments are invoiced as follows:

Less than 5kg	70,00DKK
5-10kg	90,00DKK
10-15kg	120,00DKK

Parcels over 15 kg are shipped on a pallet.